

The partners of the practice (it is not a limited company), who also hold the NHS contract are:

Dr Divyang Bhatt B.D.S (Lond) 1991

Dr Minal Bhatt B.D.S MEDUNSA (South Africa)2000

Dr Kaushal Shah B.D.S. (Lond), LDS RCS (Eng)1991

And their associates:

Dr Deepan Shah B.D.S (Lond) 2007

Dr Samantha Hamer B.D.S (Lond) 2002, MFDS RCS (Eng) 2005

Dr Aranee Thiru B.D.S (Lond) 2006

Dr Bansri Patel B.D.S (Lond) 2008

Dr Rachel Manning B.D.S (Lond) 1987, PhD (Lpool) 1993, FDS RCS (Eng) 1994

GDC registered specialist title: Periodontics

Our dentists are backed up by our committed support team, who are:

Mrs Ann Hocherman E.D.H (Edinburgh) Hygienist

Miss Thea Coipel E.D.H (London), Hygienist

Miss Isabel Rayment, Dental Nurse

Miss Moira King, Dental Nurse

Mrs Lorraine Cooke, Dental Nurse

Miss Kirsty Willams, Dental Nurse

Miss Jayne Curl, Dental Nurse

Mrs Jenny Dutton, Dental Nurse

Miss Stephanie Peck, Receptionist

Miss Lauren Asprey, Receptionist

Mrs Justine De Simone, Dental Nurse

Miss Kelly Sutton, Dental Nurse/Receptionist

Mrs Kelly Taylor, Dental Nurse/Receptionist

Opening Hours

The practice is open during the following times:

Monday 08.00 – 17.00

Tuesday 08.30 – 17.30

Wednesday 08.30 – 17.30

Thursday 08.00 – 17.00

Friday 08.30 – 17.00

Should you have a dental emergency outside of the opening hours, please call 111. This is a service provided by the local Area Team, which is responsible for commissioning dental services in this area.

NHS prices:

Band 1 £20.60

Band 2 £56.30

Band 3 £244.30

Should you wish to contact the local Area Team, their contact details are as follows:

West Herts PCT, Charter House, Welwyn Garden City, Herts, AL8 6JL.

Telephone number: 0113 824 8686

Alternatively, you can contact NHS Direct on 0845 4647 or www.nhsdirect.nhs.uk

You can express a preference about which dentist you will see. We will make all reasonable efforts to ensure that the request is met, but this may not always be possible. Should you wish to express a preference of practitioner, please state who you would like to be seen by when booking your appointment.

We endeavour to see all patients and our practice has been designed so patients with disabilities can access care.

If you do have any disability that you think we need to know about please give us a call before your appointment and we will do our best to put a suitable arrangement in place to accommodate your needs.

Missing appointments wastes time and resources which are needed for other patients. Our practice policy is that if, on more than one occasion, patients cancel with less than 24 hours notice or do not attend an appointment, then we will no longer be able to offer NHS treatment. We will of course take any special circumstances into account. We may still be able to offer private dental care, but will require a non-refundable deposit.

WARE DENTAL CARE

3 WEST STREET
WARE
HERTS
SG12 9EE

Telephone: 01920 462208

Fax: 01920 464640

Email: info@wardentalcare.co.uk



Complaints

We aim to make your experience at the practice as pleasurable as possible. However, should you have any complaints, please contact Mrs Shaffron on 01920 462208 who will be able to deal with your complaint and talk you through our procedure. Alternatively, you can pick up a copy of the procedure from reception

Patient confidentiality

We take patient confidentiality extremely seriously at Ware Dental Care and all personal information is treated in the strictest confidence. Only members of staff have access to patient information and we have a strict confidentiality policy. To see a copy of this policy, please ask at reception.

Violent or abusive behaviour

Patients who are violent or abusive to practice personnel, to other patients or anyone else on the practice premises will be refused treatment and reported to the appropriate authorities.

WARE DENTAL CARE

NHS PATIENT INFORMATION LEAFLET

Thank you for choosing Ware Dental Care as your dental practice. Should you have any further questions, please do not hesitate to contact us on 01920 462208 and we will be able to assist you.

We provide a full range of NHS treatment (except orthodontics and sedation) to all members of the public. We also provide private treatment, including cosmetic dentistry to improve your smile. For further information on our full range of services, please contact our reception team on 01920 462208.

If you would like to make an appointment please telephone the practice and we will be pleased to arrange a convenient time for you.

Telephone: 01920 462208

